

# Monash Health – Patient Portal Privacy Policy

*Effective Date:*

*Revised Date [if applicable]:*

## Overview

This Privacy Policy explains how your confidential information will be treated as you access and interact with the Monash Health Patient Portal.

Monash Health is committed to protecting the privacy and security of personal and health information it collects and holds. Monash Health complies with all applicable State and Commonwealth laws that regulate the handling of personal and health information.

For the rest of this Privacy Policy:

- “We, us, and our” will refer to all services, service areas, and workers of Monash Health
- “You or your” will refer to the user of the Patient Portal
- “Health information” will refer to any information that you give us about you or your health, as well as information that we receive about you
- “Personal information” will refer to information or an opinion that could be used to identify you

## This Privacy Policy

This Privacy Policy outlines our information gathering and dissemination practices when you use the Monash Health Patient Portal. We may modify this Privacy Policy at any time as required. Your use of the Monash Health Patient Portal is governed by the terms of use and this Privacy Policy. By using or accessing Monash Health Patient Portal you accept these and agree to be bound by these terms and the Privacy policy and any updates.

## Security of information

Monash Health has technology and security measures aimed to protect personal and health information and your online interactions with us through our Patient Portal. We will take all necessary steps to protect the integrity and confidentiality of the health information that you provide.

## What information can you access through the Patient Portal?

The Monash Health Patient Portal allows you to access your medical information from Monash Health safely and easily. However, the information available through Monash Health Patient Portal is not intended to be a comprehensive view of all your data in the Monash Health Electronic Medical Record.

Through the Monash Health Patient Portal, you can access your medical information such as:

- Monash Health test results (excluding genetic testing)
- Immunisations and allergies recorded
- Upcoming appointments at Victorian Heart Hospital
- Letters from your healthcare providers and discharge summaries from Monash Health

## Downloading and/or sharing your Health Information

It is your choice to share your information that is accessible through your Monash Health Patient Portal. If you share information from Monash Health Patient Portal or share Patient Portal account details with another individual, you acknowledge and accept responsibility for your decision to provide them access to your potentially sensitive information.

**Additional Information**

Information regarding the privacy, confidentiality and security of a patient's health information collected by Monash Health can be found on our Monash Health website: <https://monashhealth.org/patients-visitors/rights-and-responsibilities/>