

Patient Portal – Authorised Representative

Monash Health has introduced Patient Portal

Patient Portal is an online self-service site where you (or an authorised representative) can review your Monash Health record, view Cardiac appointments, receive messages, and complete forms before your appointment.

You can nominate an Authorised Representative to manage your Patient Portal Account on your behalf.

Benefits

Your Authorised Representative will be able to:

- See your clinical information in one place
- Access and complete forms prior to your appointment
- View your booked appointments for Monash Health in one place and manage the requests to reschedule or cancel Cardiac Heart Appointments without needing to call the clinic.

Patient Portal is not a replacement for My Health Record. It **only** represents information in Monash Health records.

Further information on the Patient Portal can be found on the Patient Information – Patient Portal Brochure

To organise an Authorised Representative for your Patient Portal account, please speak with the Clerical/ Administration staff at the Reception Desk

For information



Patient Portal

(03) 7511 1222



For interpreting services call **131 450**

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This document is intended for information purposes only and does not replace discussion or advice that your healthcare team gives you